



## **The City of Grand Rapids, Michigan selects Cayenta's CIS Solution**

**Vancouver, Canada - May 20, 2010**

Cayenta is pleased to announce that the City of Grand Rapids (Water System) has chosen Cayenta Utilities for its CIS Solution.

The Grand Rapids Water System services approximately 77,000 water/sewer accounts. Its primary function is to provide municipal water supply to meet the domestic, commercial and fire protection needs for Grand Rapids and customer communities.

Once implemented, Cayenta Utilities will enable the City to offer its customers streamlined and enhanced service including electronic billing and payment options. The CIS implementation project started in April 2010.

"As with many government utilities we are challenged with doing more with less. We are committed to delivering the best customer service that we can, while staying focused on the big picture." stated Joellen C. Thompson, Water System Manager. "We chose Cayenta Utilities as our state-of-the-market Customer Information System (CIS) that positions the City for the future, to Improve customer service, as well as providing a comprehensive and user-friendly application for our employees."

"The City of Grand Rapids Water System is very responsive and effective and will be an excellent member of the Cayenta family. We look forward to a long and successful partnership with the City of Grand Rapids" remarked Brad Atchison, General Manager of the Cayenta business division. "We are eager to work closely with Grand Rapids on a successful implementation of the Cayenta Utilities Solution."

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For more information on Cayenta and the Cayenta Solutions please visit our website at [www.cayenta.com](http://www.cayenta.com)

### **About Cayenta and Harris:**

Cayenta is a wholly-owned subsidiary of Harris Computer Systems that provides a fully integrated and comprehensive ERP solution exclusively to utilities and municipalities.

Harris is a leading provider of financial management and Customer Information Systems (CIS) software solutions. Since 1976, Harris has focused on providing feature-rich and robust turnkey solutions to all levels of local government as well as public power and water markets throughout North America. Harris' focus is on creating long-term relationships with our customers and ensuring that we meet the changing needs of our customers over time. For further information on Harris Computer Systems, please visit our website at <http://www.Harriscomputer.com>, or call 888-847-7747.